

# Medi-Cal Now



Your questions answered

You're invited to Medi-Cal Now...

*The perfect prescription for your  
Medi-Cal information needs!*

**September 18 – 20, 2007**

**Ontario Convention Center**

2000 East Convention Center Way

Ontario, CA 91764

Phone: (909) 937-3000

Open from 8:30 a.m. to 4:00 p.m.

**Register now! Call the  
Telephone Service Center (TSC)  
at 1-800-541-5555**

[www.medi-cal.ca.gov/go/mcnow](http://www.medi-cal.ca.gov/go/mcnow)

## General Information:

**Medi-Cal Now** is more than a traditional Medi-Cal Provider Billing Seminar. This special event offers additional features, including State Consultants, electronic vendor information booths, panel discussions, an expanded Claims Assistance Room

### Medi-Cal Now Will Feature:

#### Booths – State/EDS/Electronic Vendors

Obtain information about Medi-Cal services and learn how to successfully bill Medi-Cal. Booths will be staffed by billing and policy experts in various areas of the Medi-Cal program.

#### Regional Representatives

Meet your Regional Representative personally and schedule an on-site visit to your facility. On-site visits are offered at no cost to you and are designed to help you successfully complete and submit Medi-Cal claims as well as resolve general billing issues.

#### Consultants to Answer Questions

Meet with program consultants who will be available to answer your Medi-Cal questions. Consultation will also be available for California Children's Services (CCS), HIPAA, NPI and many more topics.

### State/Medi-Cal Booths

**AIDS Drug Assistance Program (ADAP)**  
**Audits & Investigations/Medical Review Branch**  
**Children's Medical Services (CMS) Branch**  
**Family PACT**  
**Privacy Office**  
**Provider Enrollment Help Desk Booth**

### EDS Booths

**Computer Media Claims (CMC)**  
**eLearning and Medi-Cal Web Site**  
**Electronic Treatment Authorization Request (eTAR)**  
**National Provider Identifier (NPI) and HIPAA Project Team**  
**Opt Out: Bulletins E-mailed**  
**Small Provider Billing Unit (SPBU)**  
**Point of Service (POS) Device/Internet**  
**Provider Relations Organization (PRO)**  
**Telephone Service Center (TSC) Booth**

and so much more!

**Medi-Cal Now** presents three full days of valuable Medi-Cal information for all provider communities. Plan to attend one, two or even all three days!

#### HIPAA Updates

Receive up-to-date information about changes to Medi-Cal billing resulting from implementation of HIPAA and the National Provider Identifier (NPI).

#### Expanded Claims Assistance Room

Bring your questions and your claims to our expanded Claims Assistance Room and meet with regional representatives to discuss and resolve complex (or even simple) billing issues.

#### Panel Discussions

Panel members will give brief presentations, followed by question and answer sessions.

Family PACT – Ask the Experts: The focus will be on program and benefit changes in fiscal year 2006/2007, common billing problems and issues related to Family PACT (Planning, Access, Care and Treatment).

National Provider Identifier (NPI) Panel: This panel will provide various areas of expertise to answer questions on the NPI implementation related to the HIPAA-mandated 10-digit standard unique identifier.

### Medi-Cal Operations Division

**Home and Community-Based Services Branch**  
**Medi-Cal Field Offices (North and South)**  
**Medical Case Management Program**  
**Quality Assurance and Program Integrity (QAPI) Unit**  
**TAR Administrative Remedy Section (TARS)**

### Office of Family Planning

**Adolescent Family Life Program (AFLP)**  
**Black Infant Health Program (BIH)**  
**Comprehensive Perinatal Services Program (CPSP)**

### Vendor Booths

**Data System Group (DSG)**  
**Med Solutions**  
**Novus Health Systems, Inc.**

**Register now!** Call the Telephone Service Center (TSC) at **1-800-541-5555**.

## Medi-Cal Now Exclusives:

**Electronic Transaction Authorization Requests (eTAR)** – Attend this event and get the latest details about the eTAR process and guidelines.

**Family PACT Provider Benefits & Billing** – Get an overview of California's statewide, fee-for-service, clinical family planning program, including upcoming benefit and billing changes.

**In-Home Operations** – Attend two separate classes to learn about eligibility and enrollment criteria for In-Home Operations, as well as the authorization criteria and required information for Early and Periodic Screening, Diagnosis and Treatment (EPSDT), Private Duty Nursing and Pediatric Day Health Care.

**National Provider Identifier (NPI)** – Obtain information about the impact of NPI on Medi-Cal billing.

**TAR Submission Requirements** – TAR field office staff will offer classes that provide up-to-date guidelines for Antidecubitus (ADC) Support Services, DME, Incontinence Supplies, Non-Emergency Medical Transportation, Orthotic and Prosthetic, and Physical, Occupational and Speech Therapy TARs.

**Adult Day Health Care (ADHC) TARs** – Detailed information and discussion about the 50-1 TAR submission, supporting documentation and TAR authorization process. Emphasis will be on program requirements, related Title 22 regulations, components of an effective Individual Plan of Care (IPC) and the adjudication and appeal process.

**Anti-Decubitus Care (ADC) TARs** – Detailed information and discussion about the 50-1 TAR submission requirements, supporting documentation and TAR authorization process. Focus will be on the different therapeutic anti-decubitus mattresses and bed products, and specialty beds.

**Durable Medical Equipment (DME) Mobility TARs** – Detailed information and discussion about 50-1 TAR submission, supporting documentation and the TAR authorization process.

**Privacy** – The Office of Legal Services representatives will describe the implementation of federal and state privacy laws governing the Medi-Cal programs, including HIPAA.

**Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Supplemental Services** – Private Duty Nursing (PDN) and Pediatric Day Health Care (PDHC): Detailed information and discussion regarding authorization of EPSDT PDN and PDHC services to Medi-Cal beneficiaries under age 21 who meet a Medi-Cal facility level of care and have skilled nursing care needs.

**Hearing Aids, Reimbursement for the California Children's Services (CCS) Population** – This course will cover the process of authorization and billing for CCS hearing aids.

**Home and Community-Based Services (HCBS) Waivers** – Detailed information and discussion about the In-Home Operations (IHO) program, which administers two waivers that support a Medi-Cal beneficiary's decision to receive care in their home, instead of in a facility or hospital.

**Incontinence Supplies TARs** – Detailed information and discussion about the 50-1 TAR submission, supporting documentation and TAR authorization process. The focus will be on listed and unlisted incontinence supplies, creams and washes, restrictions and limitations and medical necessity criteria in the adjudication process.

**Infusion/Enteral Pumps and Supplies** – Detailed information and discussion regarding the 50-1 TAR submission, supporting documentation and TAR authorization process.

**Medical Case Management (MCM)** – This course will provide an introduction and overview of the Medical Case Management program and explain how it works.

**Medical Supplies TARs** – Detailed information and discussion about 50-1 TAR submission, supporting documentation and TAR authorization process. The focus will be on urinary catheters, wound dressing supplies and medical supplies authorized for the 90-day billing limit.

**PPBI Walk-Through Training** – The Office of Family Planning will update the Policies, Procedures and Billing Instructions (PPBI) this year.

**Provider Enrollment Branch (PEB)** – PEB representatives will present updated information about the application process. Information will be reorganized and condensed.

**Additional exclusive classes are available at**  
**[www.medi-cal.ca.gov/go/mcnow](http://www.medi-cal.ca.gov/go/mcnow)**

# Seminar Class Schedule:



## SPECIALTY BILLING CLASSES

	Sept. 18	Sept. 19	Sept. 20
CCS Authorization and Claims Processing Enhancements	X	X	X
CCS Claim Completion	X	X	X
CCS Provider Paneling	X	X	X
CCS Service Authorization Requests/Service Code Groupings	X	X	X
Child Health and Disability Prevention (CHDP) Gateway	X	X	X
Comprehensive Perinatal Services Program (CPSP)		X	
Durable Medical Equipment (DME)	X		
Electronic Treatment Authorization Request (eTAR)	X	X	X
Family PACT (Planning, Access, Care and Treatment)		X	
Federally Qualified Health Centers (FQHCs), Rural Health Clinics (RHCs) & Indian Health Services (IHS)	X		
Obstetrics (OB)		X	
Orthotics and Prosthetics (OAP)	X		
Presumptive Eligibility (PE)		X	
National Provider Identifier (NPI)	X	X	X



## EXCLUSIVE CLASSES

Adult Day Health Care Services (ADHC) TARs			X
Anti-Decubitus Care (ADC) TARs	X		
Civil Rights Responsibilities	X	X	X
Durable Medical Equipment (DME) Mobility TARs	X		
Early and Periodic Screening, Diagnosis, and Treatment (EPSDT)			X
Hearing Aids, Reimbursement for the CCS Population	X	X	X
Home and Community-Based Services (HCBS) Waivers			X
Incontinence Supplies TARs	X	X	
Infusion/Enteral Pumps & Supplies	X		
Medical Case Management	X	X	X
Medical Review Branch (MRB) – Medical Record Documentation	X	X	X
Medical Supplies TARs	X	X	
National Provider Identifier (NPI) Panel Discussion	X	X	X
Non-Emergency Medical Transportation (NEMT) TARs	X	X	X
Office of Family Planning – Ask the Experts		X	X
Orthotics and Prosthetics (OAP) TARs	X	X	
Oxygen & Respiratory Equipment TARs	X		
PPBI Walk-Through Training		X	X
Privacy	X	X	
Provider Enrollment Branch (PEB)	X	X	X
Therapy TARs (Occupational, Speech and Physical Therapy)	X	X	

**Not all classes will be offered on all three days. Check the Web for an updated class schedule.**

**[www.medical.ca.gov/go/mcnw](http://www.medical.ca.gov/go/mcnw)**